

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 10<sup>th</sup> day of March 2020**  
**C.G. No: 258/2019-20/Anantapur Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Independent Member**

***Between***

M/s.ATC Telecom Infra Structure Pvt. Ltd.,  
ATC India, 4<sup>th</sup> Floor,  
1-8-304-307/381/344,  
SP Road, Gowra Plaza,  
Begumpet,  
Secunderabad .

**Complainant**

***AND***

1. Assistant Accounts Officer/ERO/Kalyanadurg
2. Deputy Executive Engineer/O/ Kalyanadurg Rural
3. Executive Engineer/O/Kalyanadurg

**Respondents**

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**ORDER**

1. Sri. A. Gopaiah , authorized signatory filed a petition before this forum on behalf of M/s. ATC Telecom Infra structure Pvt. Ltd. regarding withdrawal of excess load amount of Rs.22,200/- raised in their CC bill against their LT Category - II service.
2. Respondents No.1 and 3 submitted their written submission before this forum separately. The contents of both the written submissions are in similar lines. They submitted that the EE/O/Kalyandurg issued final assessment order for Rs.'Nil' after receiving the field report from DEE/Rural/Kalyandurg. Based on the final assessment order an amount of Rs.22,200/- was withdrawn from the complainant CC bill vide JE No. 16/01-2020.
3. Complainant when contacted on 07.03.2020 at 5.20 P.M. he expressed his satisfaction in resolving his grievance

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**DESPATCHED**

**DATE** 11/3

4. In as much as the grievance of the complainant was resolved by the respondents the complaint is disposed off.


If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 10<sup>th</sup> March 2020.

Sd/-  
Independent Member

Sd/-  
Chairperson

Forwarded By Order

  
Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.